

MACLEAN STORM PROGRAM

For over 50 years, MacLean has been the industry leader on storm restoration and recovery in the Utility and Communications markets. Our storm program has evolved from a hurricane season based program, to now a 365 day/year program that tackles hurricane, tornadoes, ice storms, and wildfires.

The MacLean storm response is activated after a major natural disaster, shifting all available product and production to service storm orders. Our production planning throughout the year, enables us to have the proper inventory in place and where needed when a storm hits.



HOW DOES THE MACLEAN STORM PROGRAM WORK FOR THE COMMUNICATIONS MARKET?

- » Once a defined natural disaster occurs, any customer can place a storm order
 - Note - MNS does not allow pre-orders for storms, as storms can move and material can be sent to an area not affected by the storm
- » Storm orders must be clearly identified as such
- » Storm orders need to be a dedicated order, namely 100% of the material is for storm recovery
- » Storm orders must be new orders --- we will not reclassify existing orders as storm orders
- » Storm orders must include the following information:
 - Name of storm or event
 - Warehouse contact name
 - Warehouse contact phone number
 - Warehouse operating hours
- » Any expedited freight is at the expense of the customer (freight collect or prepaid & added to the invoice)

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